Person specification

IT Technician

October 2022

Attributes	Essential	Desirable	How identified
Qualifications	Sound educational background including GCSE's Maths and English (A*-C) or equivalent Evidence of further professional development Relevant Industry qualifications from a recognised provider eg Microsoft, Cisco	Formal IT training qualifications eg.MCSE, CCNA, CCP, ACSP, LFCS, ITIL	Application Certification
Experience	At least 3 years' experience in IT networks in a medium sized organisation Strong IT skills including Microsoft 365 & Office & Google application support and configuration Strong understanding of computer networks and operating systems, usage and equipment configuration including Active Directory (AD), DNS, DHCP, Windows Server 2016-2022, Windows 10/11and macOS Excellent planning and organisational skills	Working in a Multi Academy Trust or education organisation Infrastructure devices including Netgear/HP managed switches, Ruckus Wireless Systems and Smoothwall UTM devices	Application Interview Reference
Knowledge and skills	Development of IT systems and management of WAN/LAN networks and WiFi Knowledge of Microsoft and Google applications Technical knowledge of hardware and software	Training and coaching non-ICT staff	Application Interview Exercise Reference

Attributes	Essential	Desirable	How identified
	GDPR/Data Protection Act /Awareness of E-Safety requirements		
Character	Strong moral purpose and drive for continuous improvement Is a self-starter who is proactive in improving the performance their area of responsibility Collaborates with other teams to drive performance improvement across the organisation Good team player Strong attention to detail Able to deliver what they say they will and to meet deadlines	Innovative Interest in new technology to support the ICT function Ability to lift/move equipment Ability to work at height Full driving licence	Application Interview Reference